Using Score My Team with Configuration Station

Configuration Station

The Score My Team Module includes a Configuration Review Scoring Module that can be used to assign points for reviewing a configuration.

1. Under Score My Team>ScoreBook>Score Card, add the "Configuration Review" scoring module.
2. A reviewer will receive a Configuration Review Point for each task marked as Completed on a Configuration Review ticket.
    a. No points are assigned for tasks marked as Not Applicable or Invalid. Configuration elements with no value can only be marked as Not Applicable or Invalid.
    b. More than one reviewer can work towards completing a Configuration Review ticket. Each reviewer will receive points for the tasks they were responsible for marking off.
3. Configuration Review Points will not be assigned to the reviewer until the ticket is moved to a resolved state. The points will be assigned for the day the task was initially marked off, not the day the ticket was moved to a resolved state.

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4. After two Configuration Review Tickets in a day, MTX will not allow one to begin another Configuration Review Ticket unless one of the previous tickets as had all its tasks marked off. This requirement resets each day.

   a. For example, in order to work on your 3rd Configuration Review Ticket, at least one of your first two Configuration Review Tickets worked on for the day must have all of its tasks marked off. To work on your 4th, at least two of your previous tickets need to have all of its tasks marked off.

5. MTX will not allocate more than 25 points per day per reviewer. You may continue to work on more Configuration Review Tickets even after you have exceeded your 25 daily points maximum but your points on any given day will not exceed 25. This is to ensure reviewers stay sharp during the review process as well as ensure they do not ignore higher priority client tickets.